# GOVERNMENT OF INDIA
# RAILWAYS
# LOK SABHA

UNSTARRED QUESTION NO:2981
ANSWERED ON:07.12.2000
CORRUPTION IN PARCEL OFFICES
SANJAY PASWAN

**Will the Minister of RAILWAYS be pleased to state:**

(a) whether the Government are aware of the rampant corruption prevailing in the Railway parcel offices located at various stations in Delhi as reported in the 'Dainik Jagaran' dated November 16,2000;

(b) whether the bookings of luggage and its safe loading is not possible without the help of touts;

(c) if so, the steps being taken by the Government to prevent the interference of touts;

(d) the number of times surprise checks were conducted at these parcel offices during the last three years and the current year so far and the action taken thereon;

(e) whether the Government propose to consider the possibility of introducing new system to make these parcel offices free from corruption and touts ; and

(f) if so, the details thereof ?

## Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI DIGVIJAY SINGH)

(a) Some cases of malpractices/irregularities in the working of Railway Parcel offices in Delhi area have come to notice during various surprise checks.

(b) & (c) No, Sir, However, Frequent inspections/checks are done by commercial and vigilance officials in parcel offices to prevent interference by touts.

(d) 473 checks were conducted in parcel offices of Delhi area during last 3 years & up to Nov. 2000. 788 Railway staff found responsible for various irregularities were taken up under suitable departmental action.

(e)& (f) Yes, Sir. The following steps are being taken :-

(i) The system of booking & delivery of parcels and luggage in parcel offices of Delhi, New Delhi & Hazrat Nizammudin is proposed to be computerized.

(ii) More & more SLRs are proposed to be given on lease to increase revenue & reduce interference by touts.

(iii) The system of rotational transfer of staff on sensitive posts after a fixed period of posting is proposed to be strictly implemented.

(iv) Checks to detect & curb corruption are proposed to be intensified.

(v) Higher level of punitive action in cases of irregularities detected is being enforced.